
VALLEY DENTAL

MISSED APPOINTMENT POLICY

Valley Dental has changed their policy on missed appointments.

We understand that there are emergencies, and things come up, and circumstances within reason will be considered. We need a **24-hour** notice for any changes.

However, any missed appointments after this will require a ***non-refundable*** deposit to reserve another appointment time. We require ***ALL*** appointments to be confirmed either via our automated text messages-sent out 3 days prior, or through our confirmation calls-conducted the day before. If appointments are not confirmed, they will be cancelled with a final courtesy call.

It is the patient's responsibility that we have the most up-to-date and accurate contact information on file.

We send out multiple reminders to ensure you are aware of appointments, please give us the courtesy of confirming.

Thank you!

Signature

Date